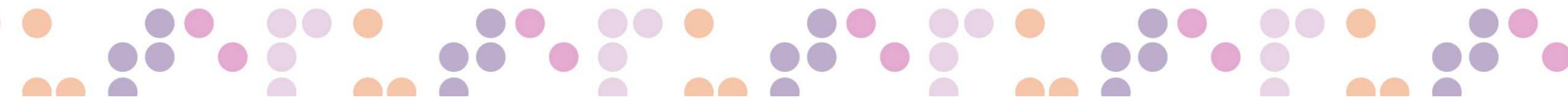


Mid and South Essex STP: Developing a Costed Delivery Plan

December 2019

DRAFT V2 FOR REVIEW



Mid and South Essex STP: Developing a Costed Delivery Plan

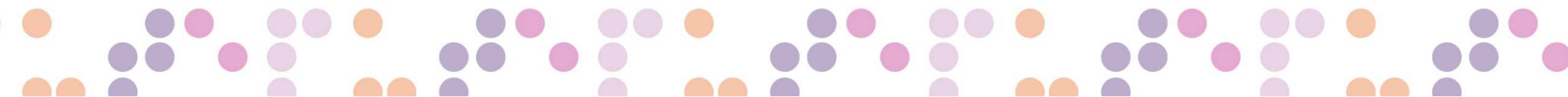
Nigel Leonard – EPUT Executive Director of Strategy & Transformation

Mark Tebbs – Director of Adult Mental Health Commissioning, MSE STP



Mid and South Essex STP: Costed Delivery Plan

“This is the biggest transformation of mental health care in a generation”



Mental Health condition prevalence across the STP

~1 in 5 people in Mid & South Essex are estimated to have a MH condition, many of which are undiagnosed, compared with an estimated ~1 in 4 people in England

People living in areas of greater deprivation are more likely to live with an MH condition. For example:

- Southend has highest recorded levels people with a MH condition overall, including people diagnosed with dementia, with similarly high rates of depression in Basildon & Brentwood
- MH need estimated by the LTP national formula estimates that several GP practices in Southend have almost twice the level of MH need to national average, whilst all other CCGs have on average 72-80% the level of need of England on average
- East Basildon and Southend localities have highest levels of people diagnosed with psychosis
- Alcohol dependency is lower overall than the national average but drug-related admissions vary, with levels in Southend well above national average

The number of people diagnosed with depression in primary care vary widely across all CCGs and across GP practices. As few as 16 out of 100 people with depression are diagnosed in some cases. This means it is possible many people are not accessing the necessary MH support in primary care settings.



defined clear parameters for success of the Costed Delivery Plan programme, developed in April-September 2019

Goals of the plan

Development of the Costed Delivery Plan as several components:

Develop a **baseline** of current state and **evidence base of best practice**

Describe what the **future for mental health services** could look like

Generate a **set of modelling assumptions** to cost the potential future state

Describe what it will **take** to deliver

Prioritised guiding principles

- Focus on **current STP MH strategy and the 4 strategic transformation priorities under development, e.g. :**
 1. Crisis services
 2. Personality Disorder
 3. Dementia Services, and
 4. Integrated Primary & Community Care Model (focused on PCNs)
- **Following an agreed:**
 - **7-step Modelling approach**
 - **Needs-based segmentation** (SMI, CMI, Dementia, mostly healthy)
 - **5-service line focus** for modelling, and
 - **3-phase, 5-6 month process of data collection, analysis/modelling and engagement**

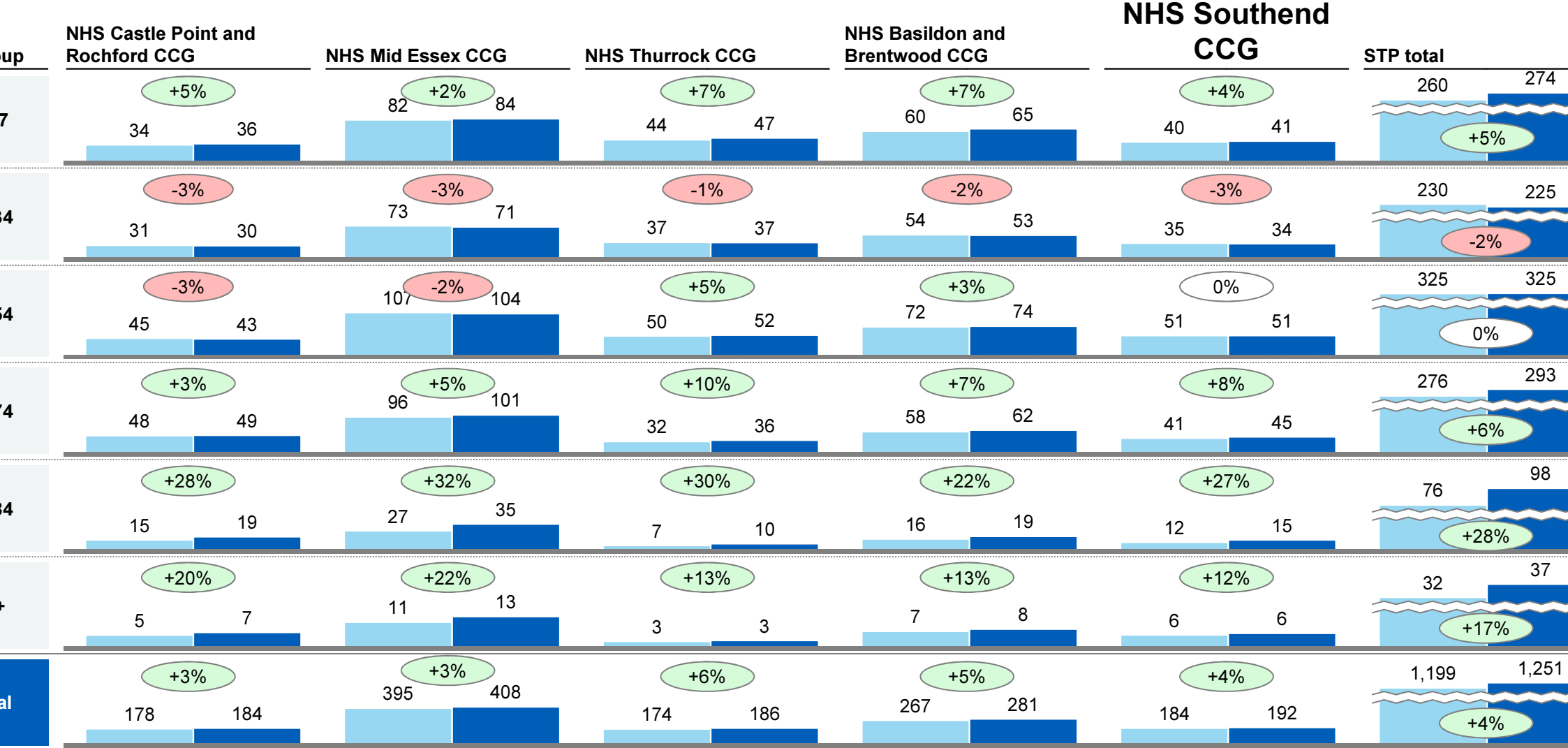
What this means for implementation

- The Costed Delivery Plan provides a **comprehensive picture of the activity and cost implications of the current STP strategy and the 4 core strategic transformation priorities** under development
- **For each it includes implications on key enablers** (e.g. workforce, estates, digital)
- It will also include a **high-level implementation road-map including also areas of Mental Health strategy that still need to be developed** and integrated into STP-wide Mental Health strategy and Delivery Plan going forward, such as the latest guidance on LTP implementation, future development around CYP/CAMHS services et al.
- In doing so, it provides a **robust structure costing model** to integrate additional services as they are being developed, **aligned with financial and operational leaders across STP** (e.g. Data Sub-Group, Steering Group)

The population is growing but also ageing rapidly; people aged 84 will increase by 28% over the next five years

Population, thousands

2019
2025
Population increase
Population decrease



ONS data



Prevalence and contacts will grow across settings of care over the next five years

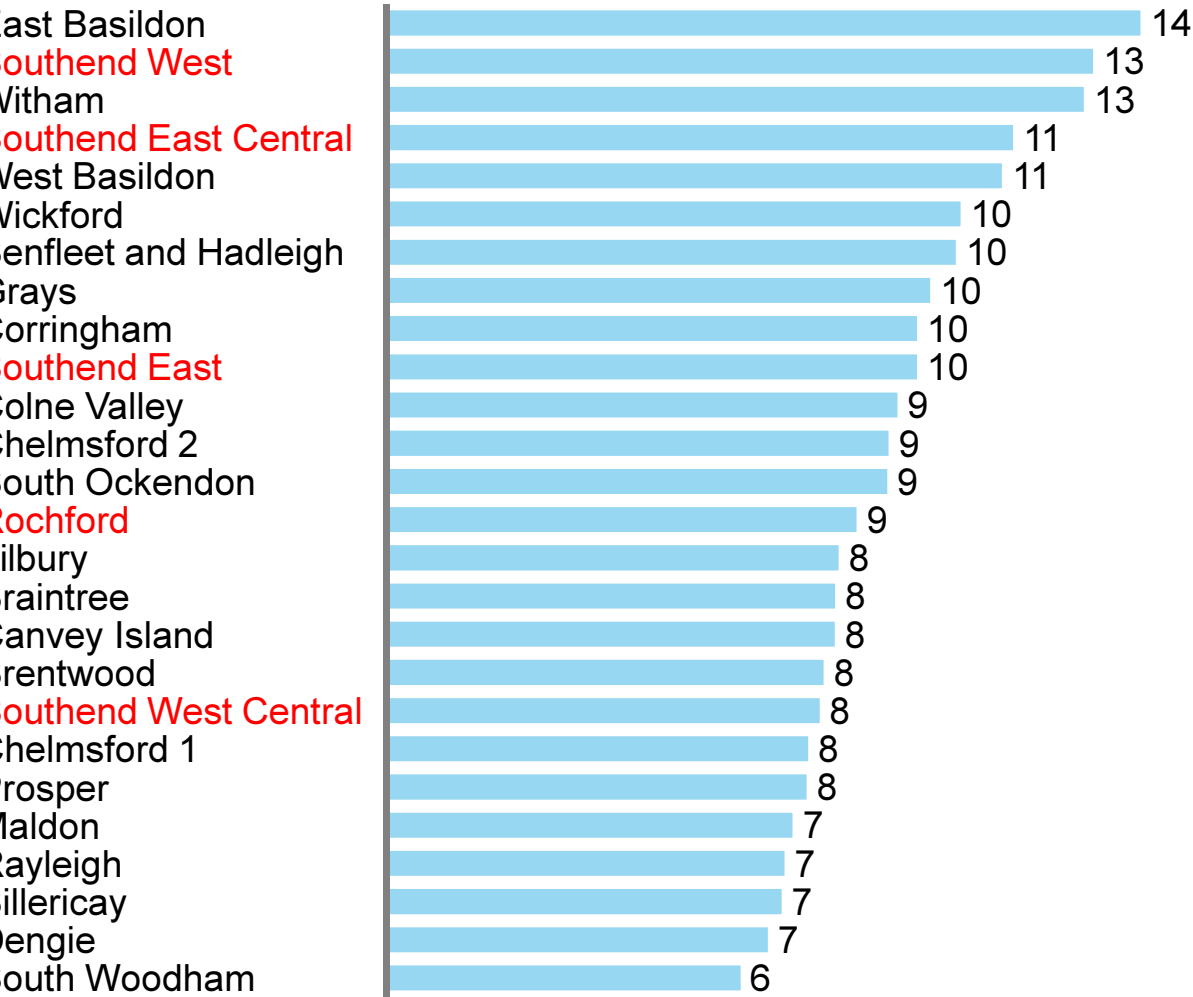
PRELIMINARY

Category	Unit	Estimated in 2019	Estimated in 2025	Assumptions / rationale
Number of adults with a MH condition	Number of patients, k	178	186 (+4%)	<ul style="list-style-type: none"> Assume prevalence grows in line with population Despite high growth in the older population, prevalence of dementia is still low and overall MH prevalence will remain at 19% (with rounding)
Primary care	Contacts per year, m	1.86	2.25 (+22%)	<ul style="list-style-type: none"> Assume growth in line with Primary Care Strategy – 3.3% per year
Input to primary & community care	Contacts	0.13	0.15 (+13%)	<ul style="list-style-type: none"> Assume demographic growth: CMI – 0.4%, SMI – 0.9% dementia – 2.8% Assume non-demographic growth 1%
Community based MH support	Contacts, m	0.41	0.47 (+13%)	<ul style="list-style-type: none"> Assume demographic growth as above Assume non-demographic growth 1%
Crisis	Contacts, k	34.8	38.8 (+12%)	<ul style="list-style-type: none"> Assume demographic growth as above Assume non-demographic growth 1%

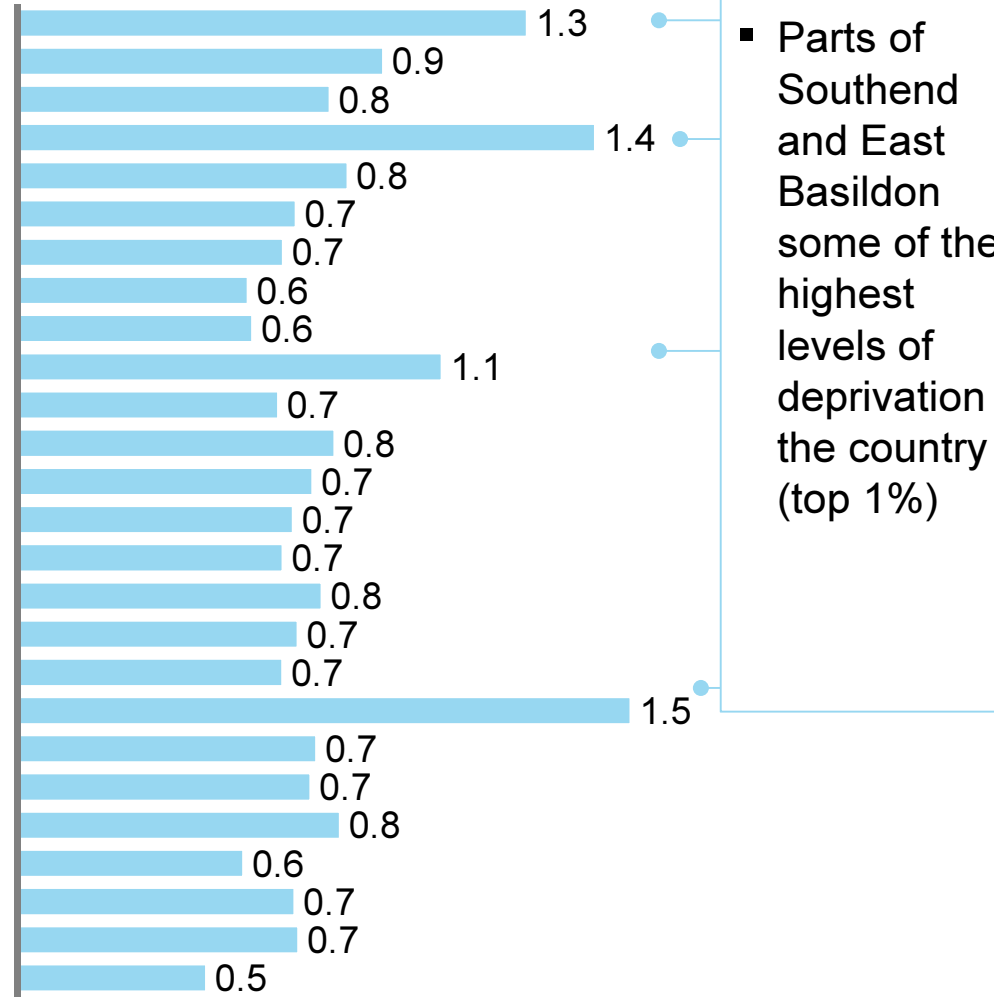


Similar pattern across localities: people in most deprived localities, for example in East Basildon and Southend, are most likely to suffer from depression or psychosis

Prevalence of depression, %



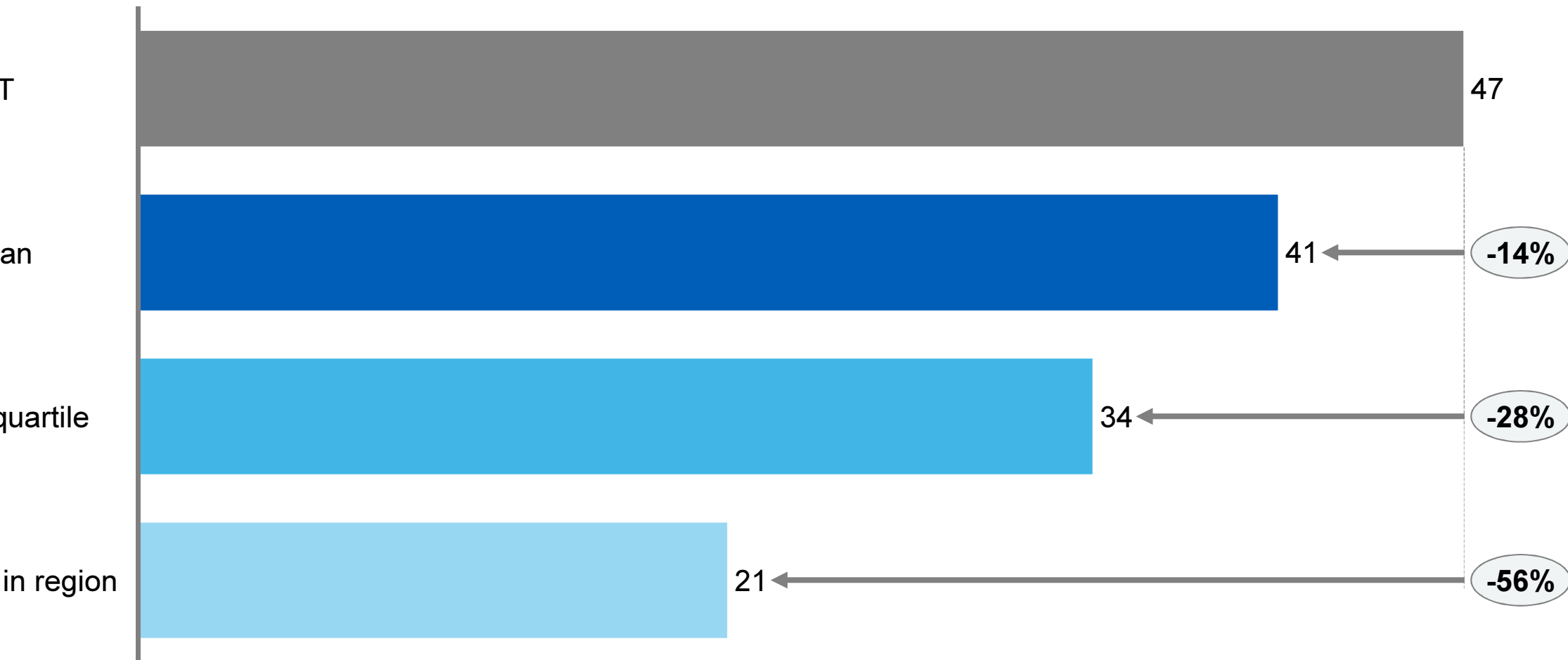
Prevalence of psychosis, %



Parts of Southend and East Basildon some of the highest levels of deprivation in the country (top 1%)

Patients under Mental Health Act detentions are also likely to be hospitalized longer than national benchmarks

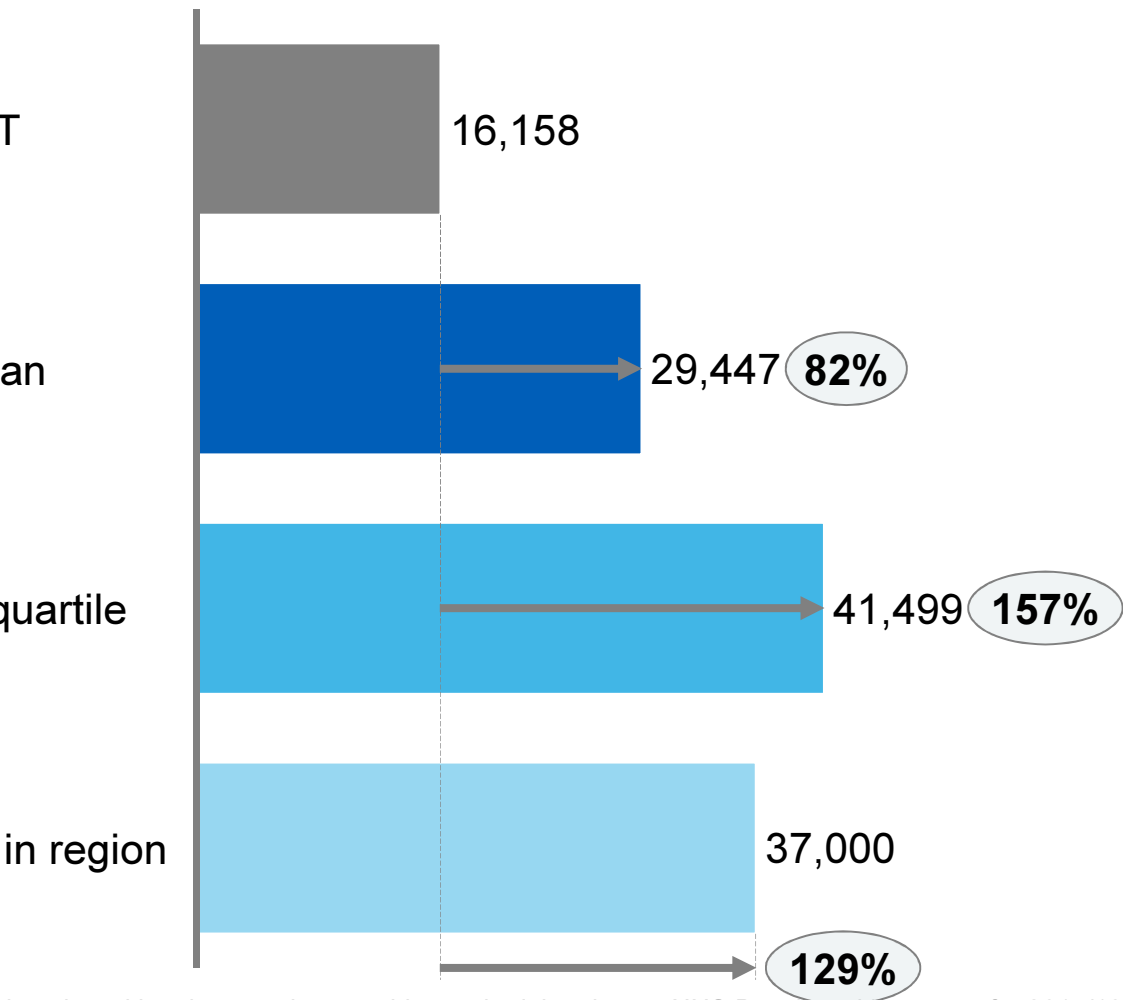
acute mean length of stay for Mental Health Act detentions



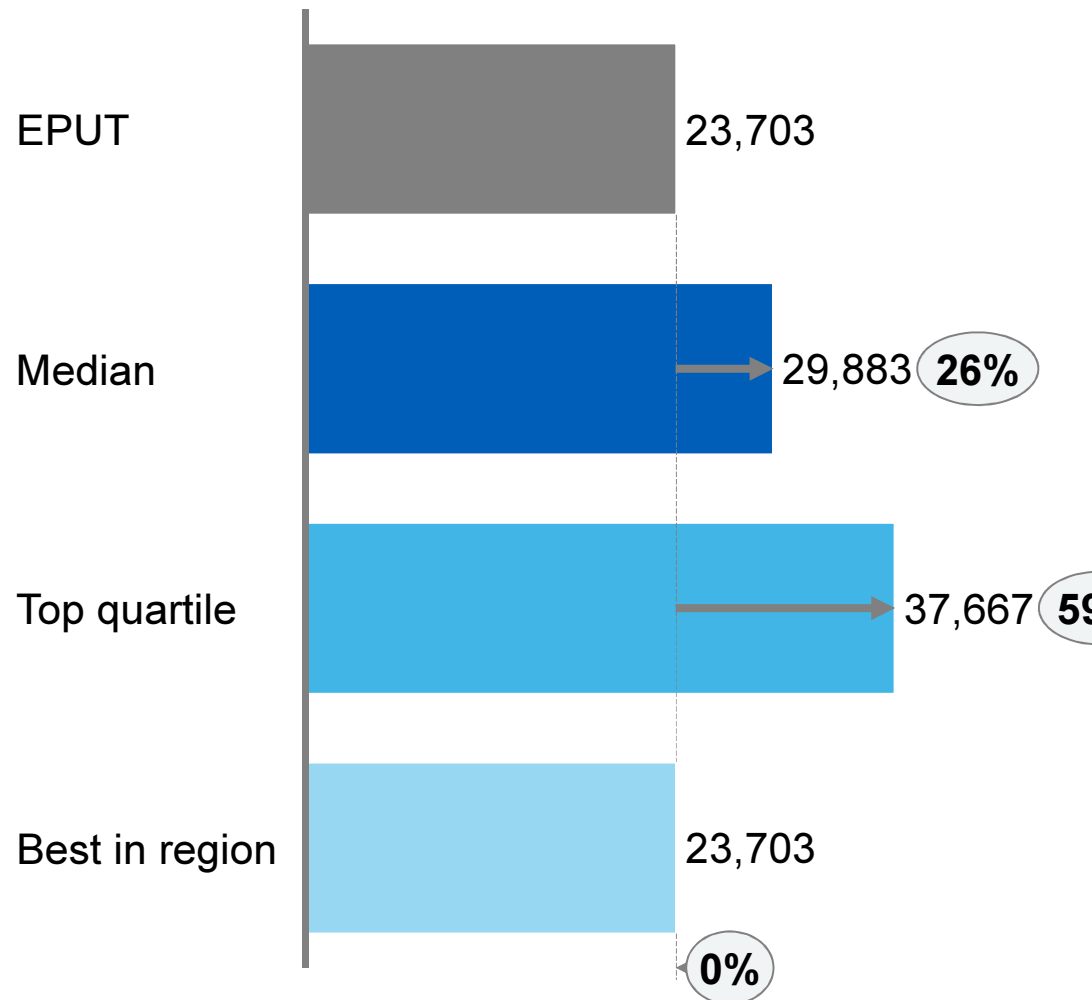
benchmarking done against providers submitting data to NHS Benchmarking report for 2017/18
benchmarking is shown for whole of EPUT, not only the Mid and South Essex STP population
Source: NHS Inpatient and Community Mental Health Benchmarking report for MH72 2017/18

While patients receive fewer community contacts than national average

For adult teams – community contacts per 100,000 registered population



Total community contacts per 100,000 registered population

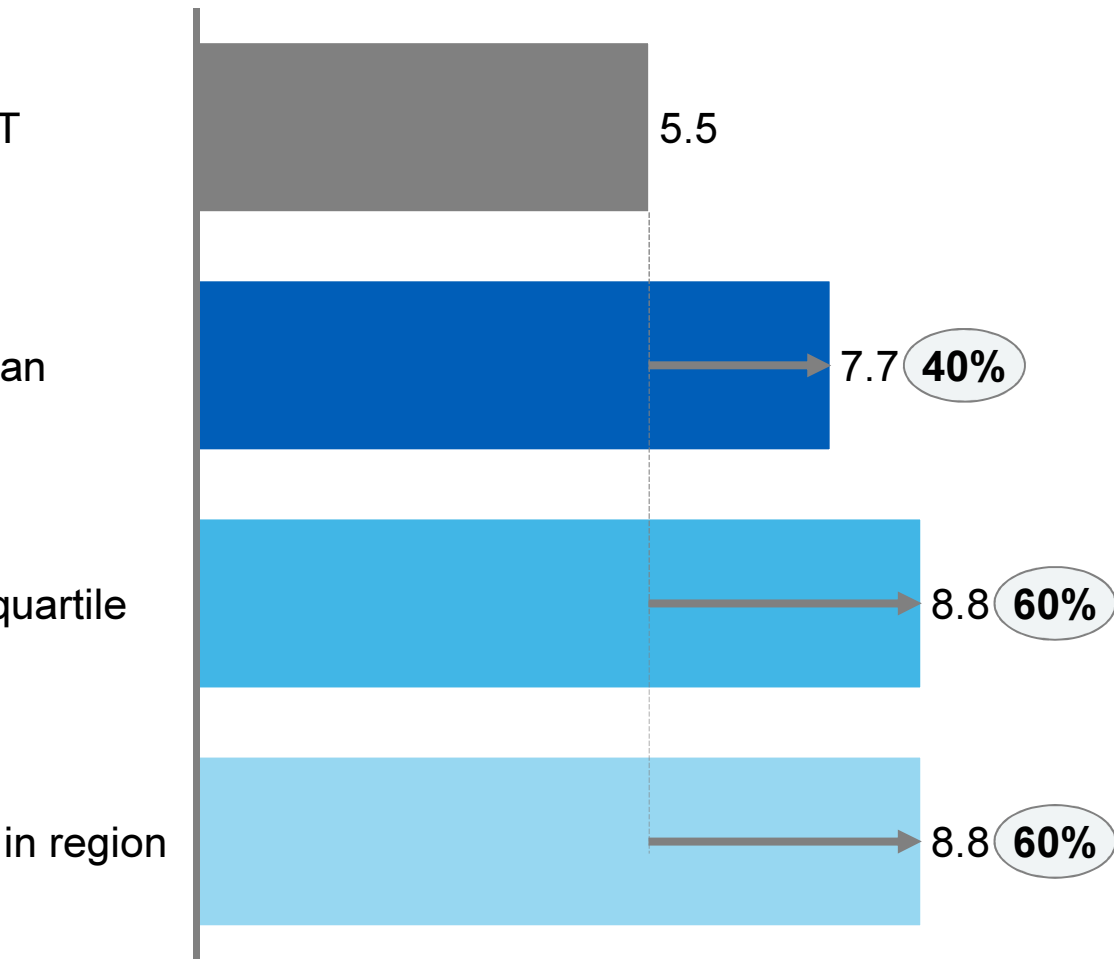


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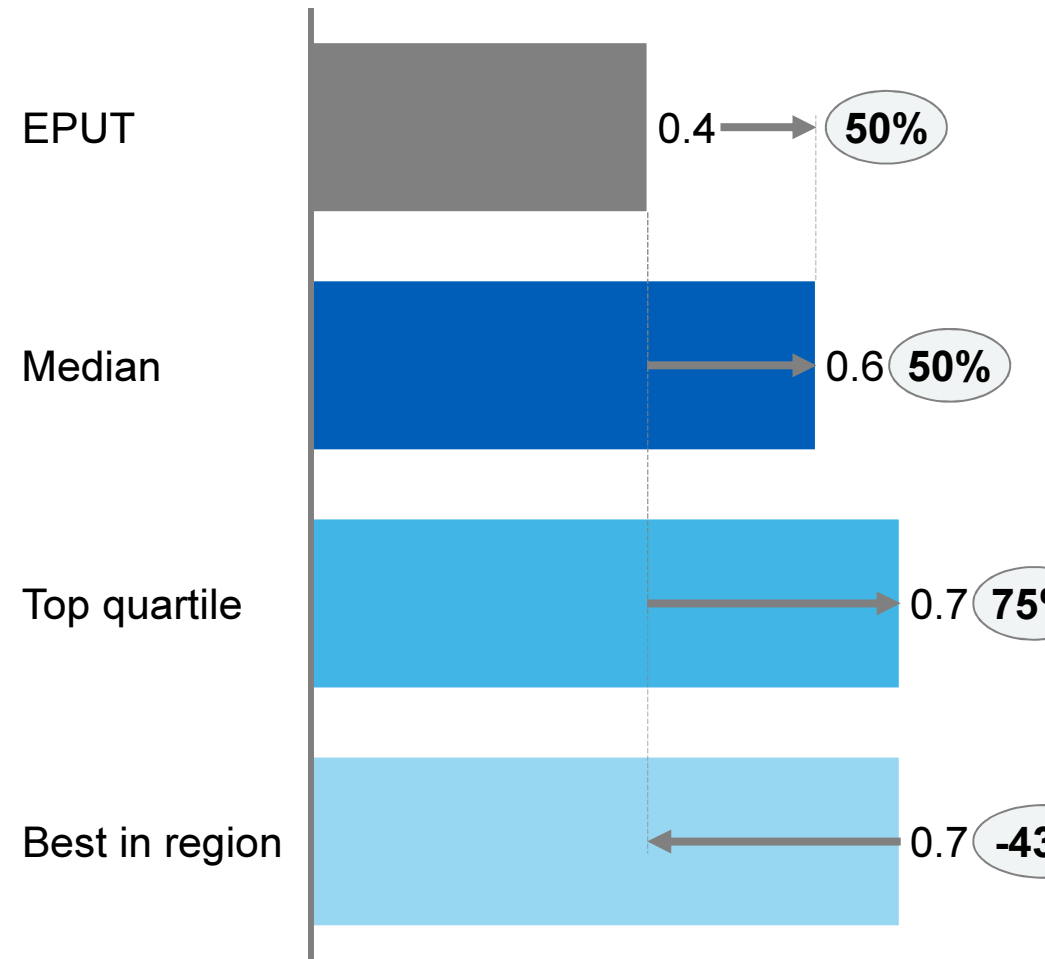


EPUT has proportionately fewer adult consultant psychiatrists and registered nurses as a proportion of inpatient beds

acute registered nurses per 10 beds



Adult acute Consultant Psychiatrists per 10 beds

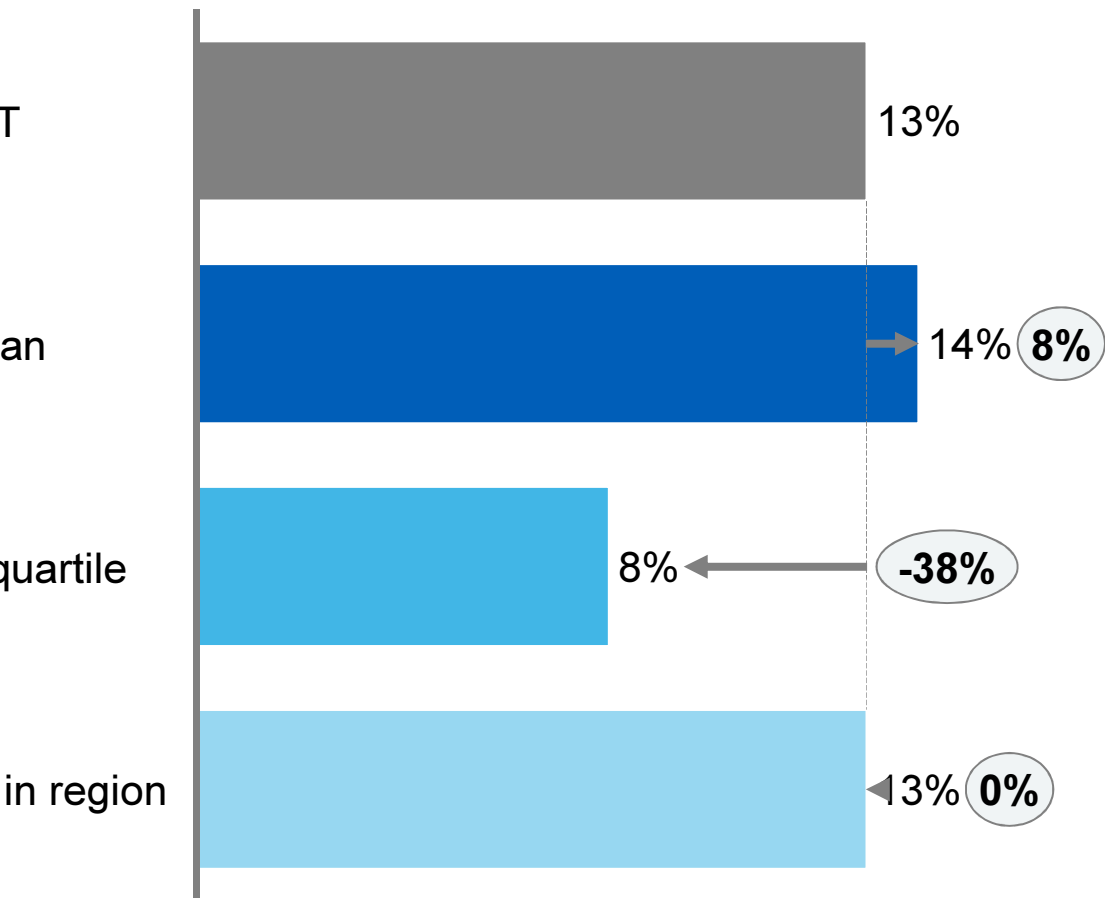


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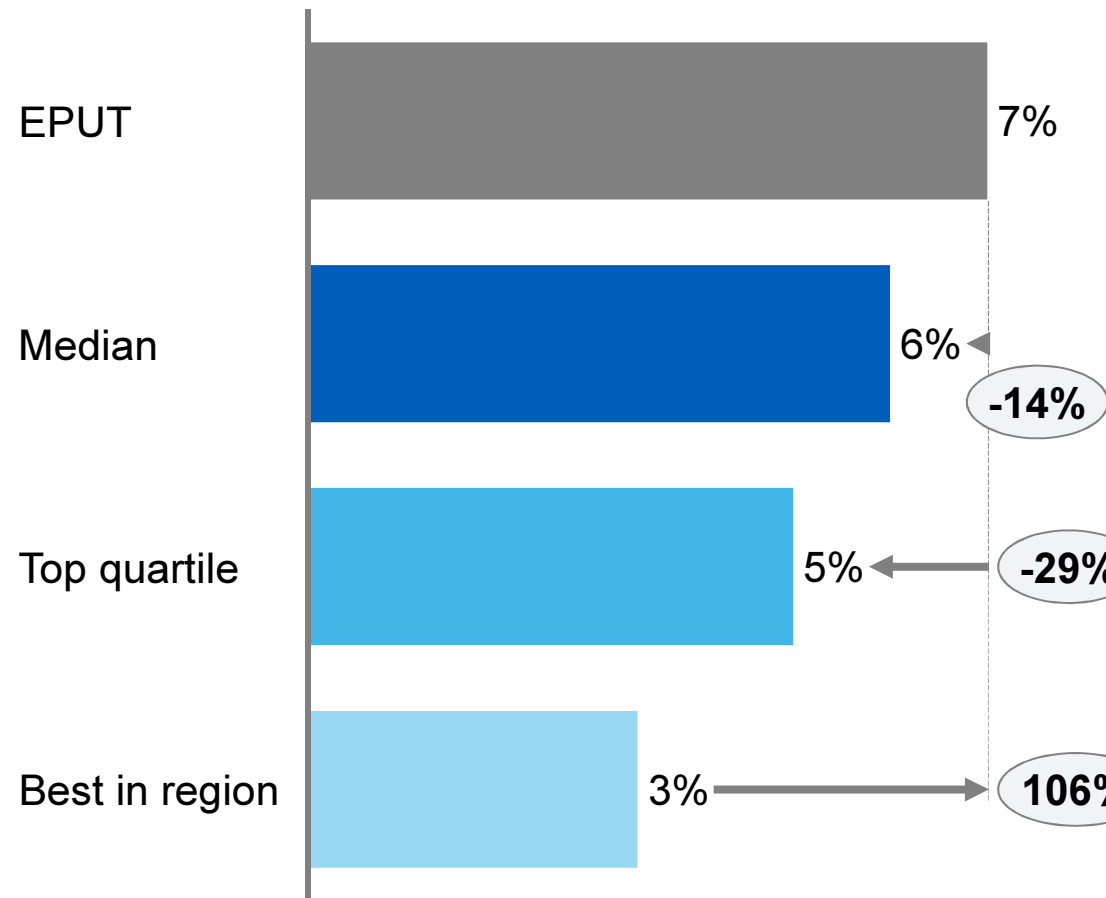


Workforce pressure poses a national challenge and EPUT is also under pressure with an overall vacancy rate of 13%, and sickness/absence rate of 7%

acute WTE vacancies as % of total staffing



Adult acute staff sickness/absence %



benchmarking done against providers submitting data to NHS Benchmarking report for 2017/18
 benchmarking is shown for whole of EPUT, not only the Mid and South Essex STP population
 E: NHS Inpatient and Community Mental Health Benchmarking report for MH72 2017/18



Staffing levels in primary care are lower than national average across all CCGs Staffing gaps in workforce and unmet demand in appointments set to increase

PRELIMINARY

STP has fewer GPs per patient than national average

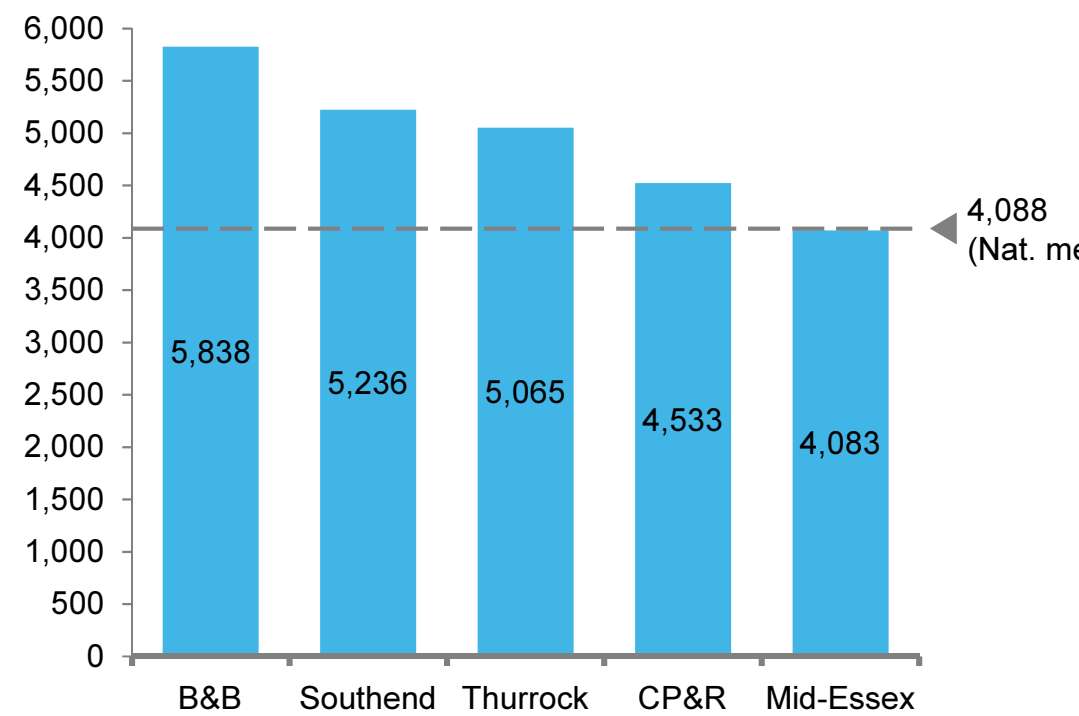
Patients per GP



	Thurrock	B&B	Mid-Essex	Southend	CP&R	Total
GP¹	64	113	174	87	93	531
Nurse²	32	38	41	15	10	128
avg.						

M&SE has fewer nurses per patient than national average

Patients per nurse



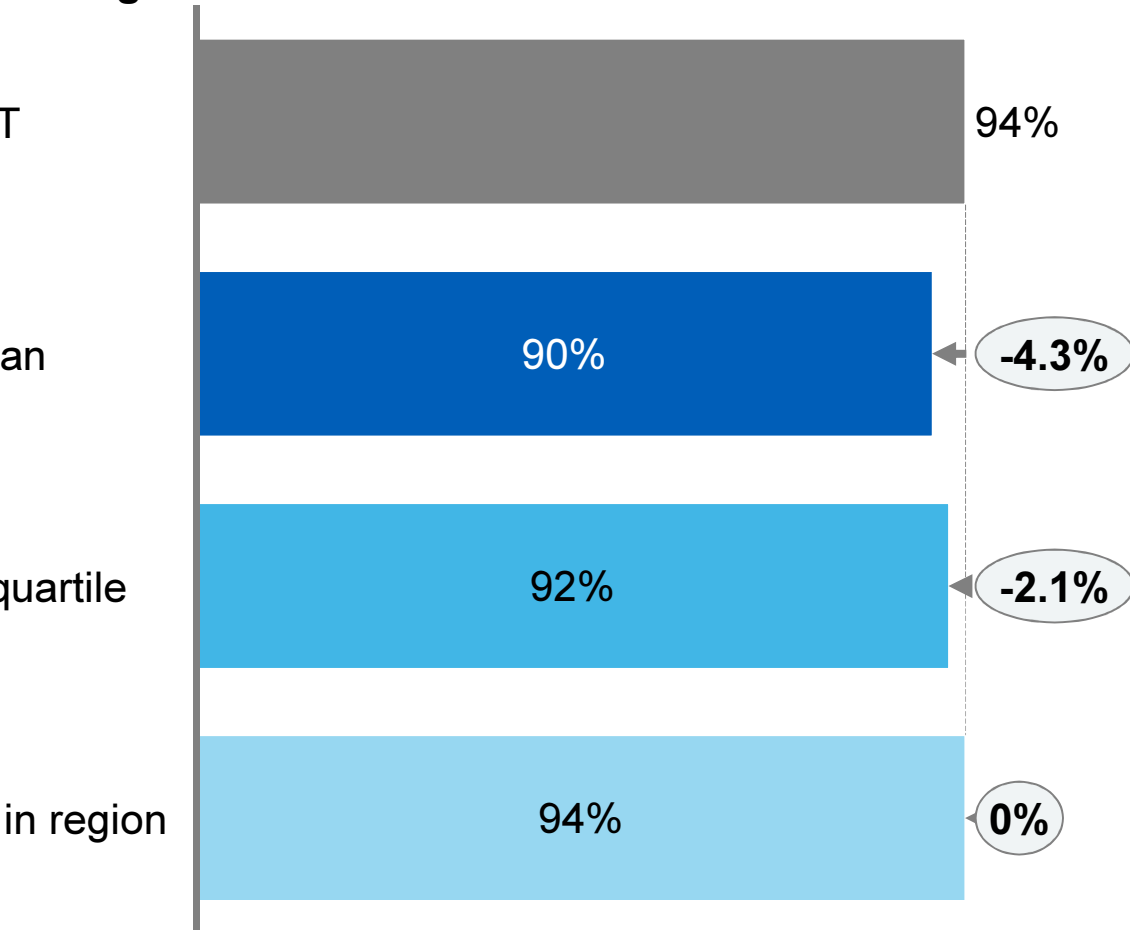
	B&B	Southend	Thurrock	CP&R	Mid-Essex	Total
GP¹	47	36	35	41	96	255
Nurse²	20	10	8	4	0	42
avg.						

¹ Locum GPs included, but including registrars

² GP data from Sep-17 MDS (unmodified) ; Nurse data from March 17 MDS (updated by CCG leads)

Patients report high Friends and Family Patient Satisfaction scores, but system-wide there is a concern around user access, experience and role in co-production

Friends and Family Test (FFT) Patient Satisfaction score is high...



However patients raise issues around user access and support available to individuals and families

"I decided to get counselling but did not know where to go"

There needs to be more support for the families of those affected... [so they can] better help the person"

"It should not take getting to crisis point...for a referral to take place"

benchmarking done against providers submitting data to NHS Benchmarking report for 2017/18
 benchmarking is shown for whole of EPUT, not only the Mid and South Essex STP population

Source: NHS Inpatient and Community Mental Health Benchmarking report for MH72 2017/18; MH Strategy "Let's Talk"; interviews

ing forward, we have developed clear priorities for MH transformation ally, reflecting the NHS 5YFV and the Long Term Plan

ent work nationally has set
ets and priorities



Summary of core service commitments from 5YFV:

7 availability of crisis support service for mental health, leading to reduction and eventual elimination of out-of-area placements

egrated mental and physical health services – especially in the perinatal pathway

us on prevention, with services aimed at children and young people, creating and sustaining mentally healthy communities, and support for
ping people in work

Summary of key Long Term Plan commitments:

iv place-based MH community services integrated with PCNs

T expanded to be available for an additional 380,000 people/year

roved Urgent and crisis care (by 2023/24)

roved suicide prevention services and outcomes

te/mental health liaison services available in all acute A&Es

ppropriate out of area placements eliminated by 2021

duced ALOS to national average of 32 days



Integrated Primary and Community Care model: also started defining the core functions and components of new model

- Costs and impacts modelled
- Not modelled – to be delivered by existing workforce

Components of the core model, consistent across the STP – the “80%”

Early identification and assessment	<ul style="list-style-type: none"> ▪ Enhanced role to support GP to do rapid initial assessments – band 7 practitioner ▪ 90 minutes per assessment ▪ Whole system approach taken following assessment – what intervention needed from full range of services with support from care navigator ▪ Key enabler: MH training of all PCN staff
Care navigation*	<ul style="list-style-type: none"> ▪ Single point of access to the full range of MH and related services e.g. PRISM services, carer support – will include social prescribing linked with 3rd sector to proactively address risk and focus on resilience-building, and link to Dementia Services ▪ Non-clinical function – band 4 / peer support / social link prescribing link worker
Regular MDT meetings	<ul style="list-style-type: none"> ▪ MH-specific team for complex case patients by locality, tasked also with signposting to non-clinical services ▪ GP, care navigator, specialist MH input (e.g. CPN, psychiatrist, psychologist), social care worker ▪ Weekly per PCN, 3-6 hours, of which MH patients discussed for 45-90mins ▪ Uses shared care protocol to clarify roles & responsibility among wrap-around staff ▪ Key enablers of compatible information systems between primary and secondary care, digital tech to facilitate remote working (Skype/VC)
Physical health checks and medication reviews	<ul style="list-style-type: none"> ▪ Physical health checks and medication reviews for SMI and Dementia patients ▪ Every 6-12 months by pharmacists, supported by an HCA ▪ Longer than GP appointment
Care planning	<ul style="list-style-type: none"> ▪ Developing and agreeing an action plan with service users and families integrated with primary and secondary care services ▪ Existing secondary care activity expanded to support integrated primary care, including support from central STP care navigator
Embedded Social Care	<ul style="list-style-type: none"> ▪ Within locality hubs; linking also to 3rd sector ▪ Existing services provided out of PCN hub sites
Consistent pathways	<ul style="list-style-type: none"> ▪ Consistent pathways into specialist services (e.g. PD, dementia, CMHTs mapped to locality hubs) with well-documented shared-care protocols communicated with each PCN, links to PRISM services ▪ No new service offer but enables better linking of primary care with other services
Care for carers of dementia patients	<ul style="list-style-type: none"> ▪ Providing additional support and advice on wellbeing and medical issues including health checks ▪ Development of a primary carers register ▪ Digital enablement such as SHIP in Southend

on £179 direct costs taken out in the short term; £350 taken out in longer term (90% scaling factor of EPUT bed day cost)

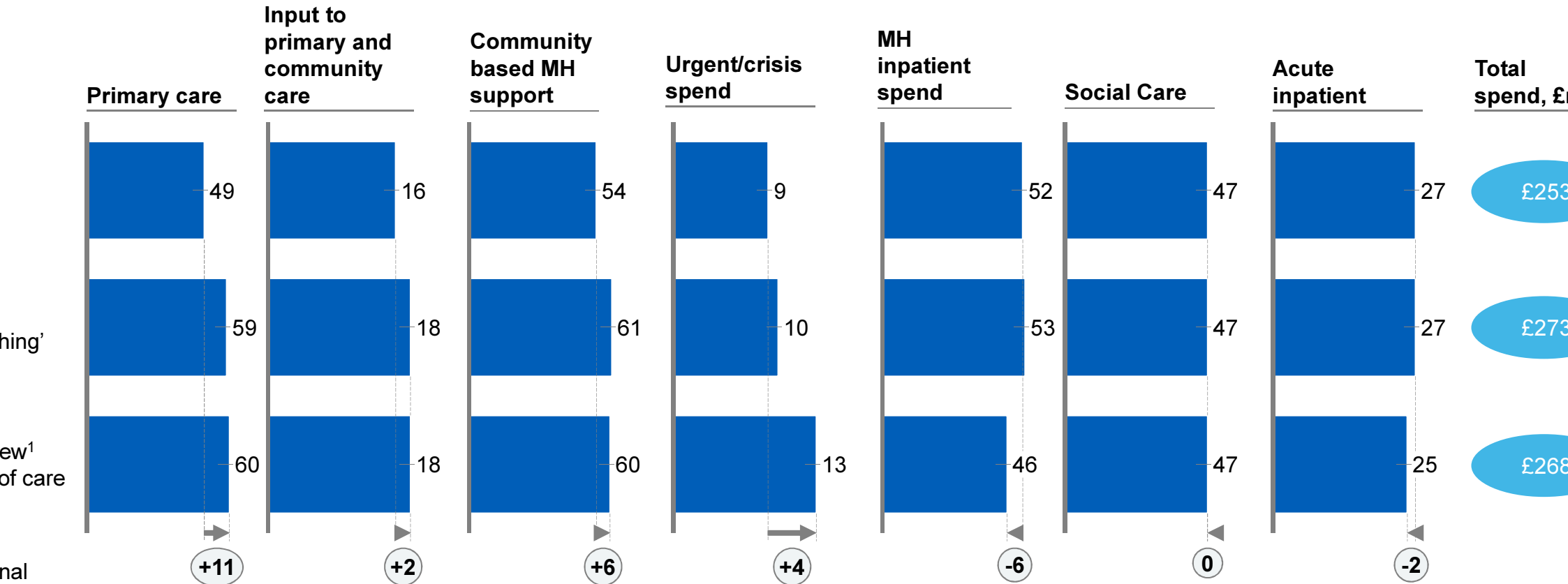
What this will mean for GP practices and other professionals: the new PCN model will include some new workforce roles, but also different use of existing workforce

Workforce type	How role differs from current model of care?	<input checked="" type="checkbox"/> New roles <input type="checkbox"/> Existing
Primary Care Nurse	<ul style="list-style-type: none"> ▪ Shift to proactive responsibility for patient cohorts, attend MDTs, care planning ▪ May attend MDTs, involved in care planning 	
Clinical pharmacists ¹	<ul style="list-style-type: none"> ▪ Included in baseline PCN model, n/a for MH 	
Care navigator/social prescriber ¹	<ul style="list-style-type: none"> ▪ Single point of access to all MH services, attend MDTs, care planning, link to 3rd sector 	
Physiotherapists ¹	<ul style="list-style-type: none"> ▪ Included in baseline PCN model, n/a for MH 	
Physician associates ¹	<ul style="list-style-type: none"> ▪ Upskilled in MH component of role 	
Community paramedic ¹	<ul style="list-style-type: none"> ▪ Increased integration with crisis services 	
	<ul style="list-style-type: none"> ▪ Included in baseline PCN model, n/a for MH 	
Care support associate	<ul style="list-style-type: none"> ▪ Included in baseline PCN model, n/a for MH 	
Mental health psychiatrist	<ul style="list-style-type: none"> ▪ Attend MDTs 	
Mental health psychologist	<ul style="list-style-type: none"> ▪ Attend MDTs 	
	<ul style="list-style-type: none"> ▪ Attend MDTs, supports care planning, involved in physical health checks 	
Mental health 5 MH practitioner	<ul style="list-style-type: none"> ▪ Carries out early identification and assessment appointments in PCNs 	
Care support worker	<ul style="list-style-type: none"> ▪ Link to MDT 	
Mental health care worker	<ul style="list-style-type: none"> ▪ Embedded in PCN 	
Mental health therapist	<ul style="list-style-type: none"> ▪ Provide care for carers 	

England expects funding to cover the additional hiring on average: 5 clinical pharmacists, 3 social prescribers, 3 first-contact physiotherapists, 2 physician associates and one community paramedic

Implementing the four transformation programmes as currently designed will reduce inpatient activity and increase Primary and Community-based care

Costs across settings in 2019 and in 2025 under 'do nothing' scenario and under new model of care (£m)



£26.8m - majority of funding - across primary, community and crisis care. Total £3.9m for Crisis, £10.1m for SMI, £8.1m for Community MH disorders and £4.7m for CYP

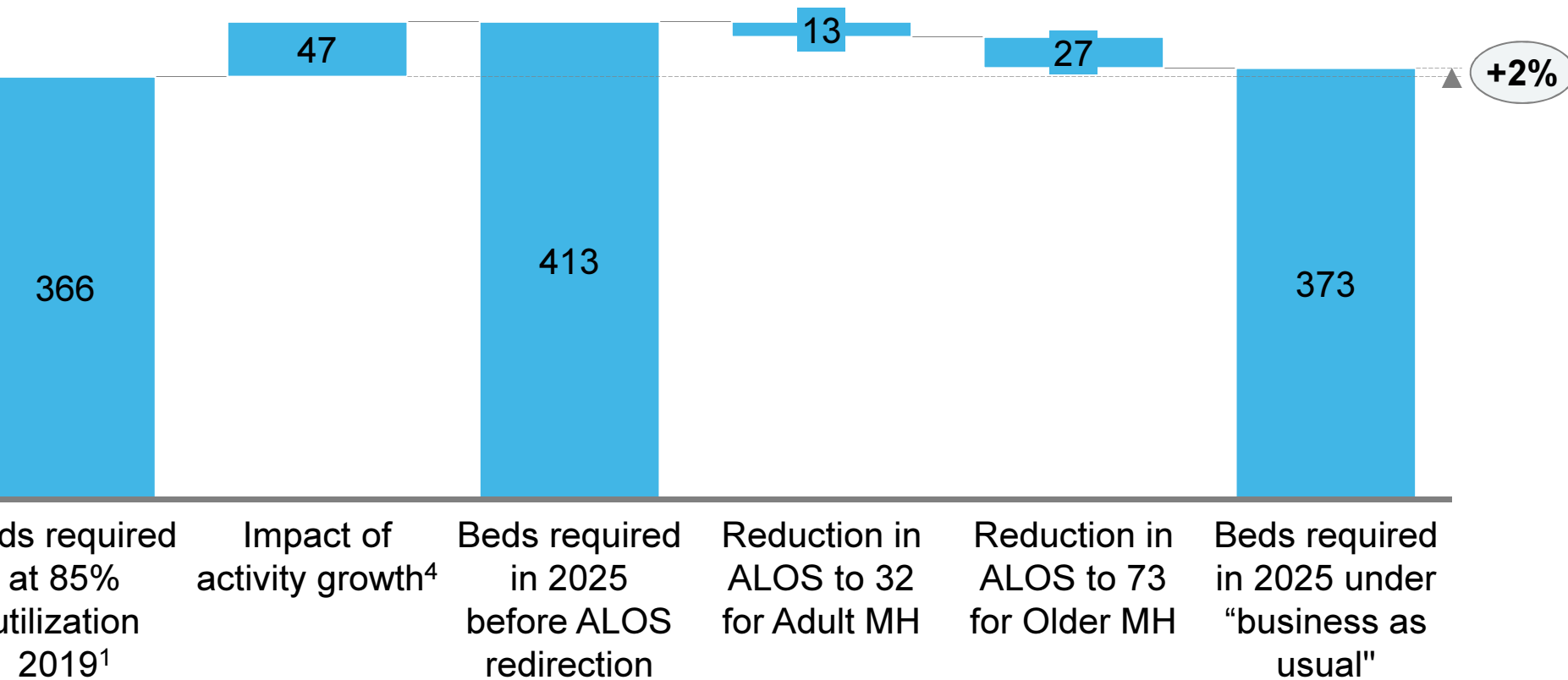
Little direct funding for inpatient, acute, or social spend (£0.9m), but £4.4m for perinatal care across care settings

£253
 £273
 £268
 £300
 (+£32)
 +12

of modelled net savings/cost of Crisis, Personality Disorder, Dementia and Integrated Primary Care Network programmes
 Baseline model, Crisis business case, Dementia business case, Personality Disorder business case, Primary Care workshop, Costed Delivery Plan model

In spite of estimated demand growth in beds, average LOS reductions could offset additional demand for beds

Change in bed requirement⁵ under “business as usual” scenario

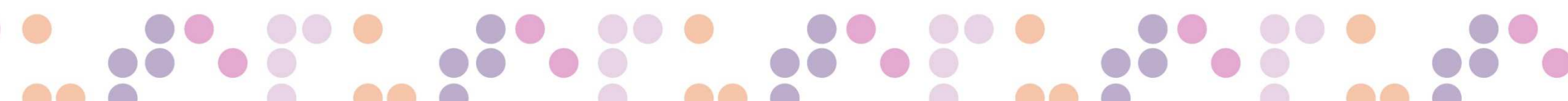


- ### Assumptions
- Assume admissions growth in line with other MH activity
 - Assume ALOS reduced to the following
 - 32 days for adult MH
 - 73 days for older MH
 - “Business as usual” scenario takes into account incremental expected improvements

¹ “Inpatient V4” file containing occupied bed days for 18/19 broken down by type
² including nursing home beds
³ assuming 85% is best practice occupancy
⁴ assuming growth of adult MH vs older MH in line with demographic growth and non-demographic growth assumptions used for contacts. 18-64 demographic growth 0.3%, 65+ growth 1.7% per year
⁵ Requirement has been calculated using the same set of assumptions finance have used: 100% costs are based in mid and south Essex

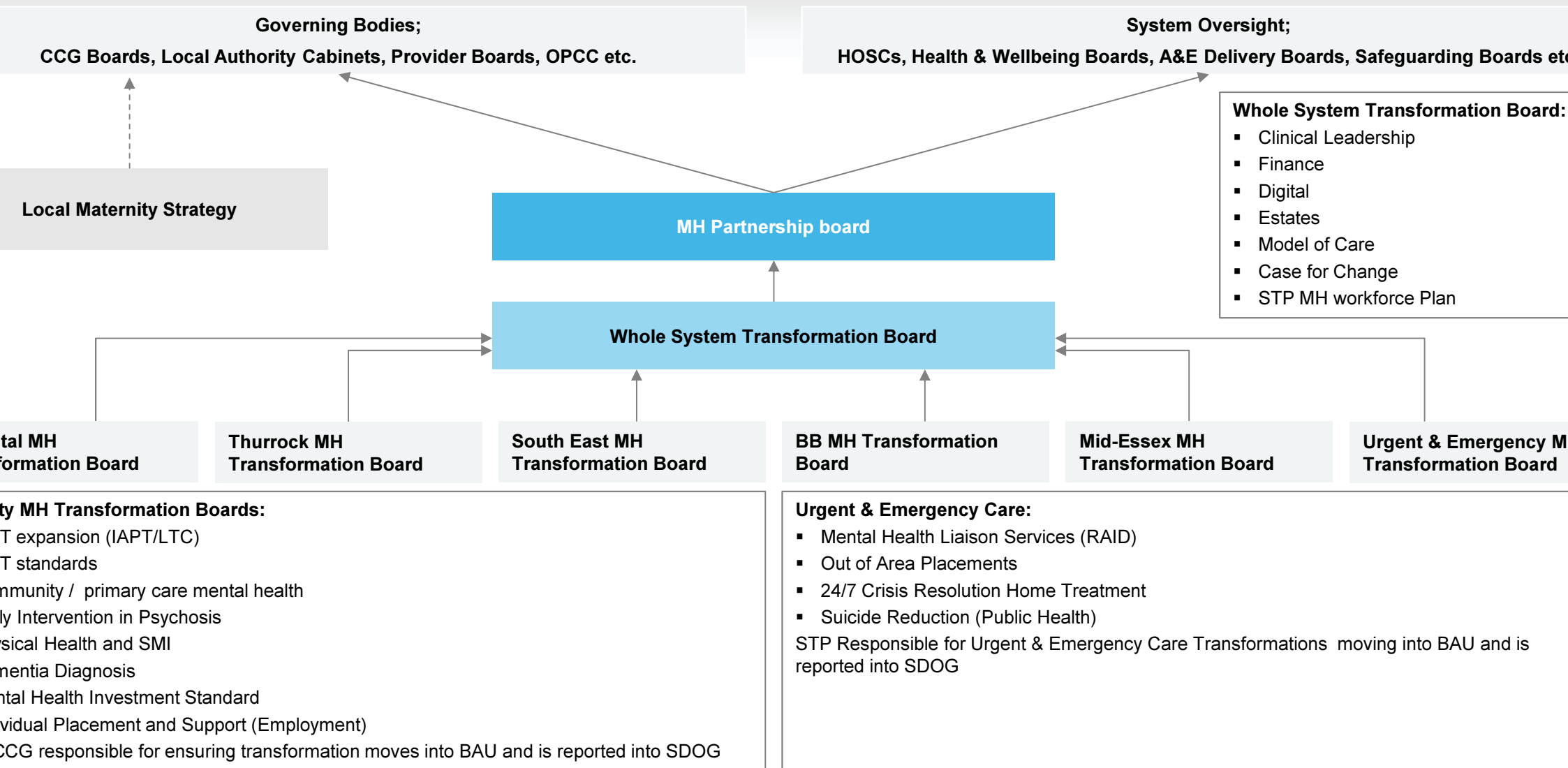
Mid and South Essex STP: Costed Delivery Plan

- Rebalancing the system, to reduce inpatient admissions and provide improved outcomes for patients
- Coproduction and engagement is key to the delivery of the plan
- £30m to be invested by CCGs across the Mid & South Essex STP over the next 5 years
- Triangulation with the NHS 5 Year Forward View and NHS Long Term Plan
- All systems must change together to ensure success



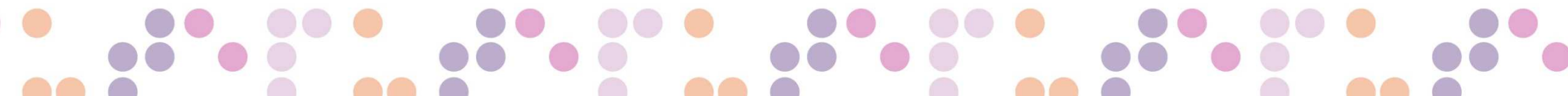
Also set up a robust governance and oversight mechanism for Mental Health Transformation

Model – Transformation Governance



Mid and South Essex STP: Costed Delivery Plan

- This is the biggest opportunity for mental health services in a generation
- Our ambitious programme will deliver significant benefits for the residents of Mid and South Essex



Questions

